DATA PRIVACY FRAMEWORK PROGRAM

Highwire, Inc.

- **Active Participant**

Other Covered Entities

Highwire, Inc.

Industries

Information and Communications Technology

Software

Application Software

Information and Communications Technology

Computer Software

Participation

EU-U.S. Data Privacy Framework : •Active - Re-certification

Original Certification Date

06/12/2020

Next Certification Due Date

05/13/2027

Data Collected

Non-HR Data

DATA PRIVACY FRAMEWORK PROGRAM

Swiss-U.S. Data Privacy Framework : •Active - Re-certification under Review

Original Certification Date

06/12/2020

Next Certification Due Date

05/13/2027

Data Collected

Non-HR Data

Purpose of Data Collection

All personal data that is provided by enrolled users relates solely to their use of Highwire's vendor pre-qualification software applications, including Advanced Safety, Prequalification, Inspections, and Incidents. Personal user data includes names, business emails, and business phone numbers. Users of the Highwire Inspect module may also opt to provide their business cell phone numbers in order to receive alerts regarding inspection findings. Additional information that is input and/or uploaded by a contractor may include, but is not limited to, trades performed, scope of services, geographic service areas, labor composition, safety policies/procedures/metrics, certificates of insurance, and financial statements. All of this data is required as part of an enrolled client’s interaction and use of the Highwire system. Highwire does not disclose or sell any personal information to any third party. Highwire processes personal data solely for the business purposes described above and agreed upon by all users during enrollment as specified in the Highwire Terms and Conditions. Highwire’s cloud-based application is hosted by Amazon Web Services on two separate United States based servers. Amazon Web Services maintains its own compliance with both the EU-US and the SWISS-US Privacy Shield Frameworks.

Privacy Policy

Non-HR Data

Name

Highwire Privacy Policy

Description

The purpose of the Highwire Privacy Policy is to define the conditions of privacy under which Highwire operates its general website and under which it uses, processes, and stores the data that it collects from enrolled clients who log into and use the Highwire vendor-prequalification application.

Effective Date

04/09/2026

Policy Document

- Highwire Privacy Policy, V12

Verification Method
Self-Assessment

Dispute Resolution

QUESTIONS OR COMPLAINTS?
If you have a question or complaint regarding the covered data, please contact Highwire, Inc. at:
Karen Sardone
Vice President, Compliance
Highwire, Inc.
700 District Avenue
Burlington, MA 01803
Email: karen.sardone@highwire.com
Phone: +1 617 448 9957

Data Privacy Framework organizations must respond within 45 days of receiving a complaint.

If you have not received a timely or satisfactory response from Highwire, Inc. to your question or complaint, please contact the independent recourse mechanism listed below.

Non-HR Recourse Mechanism
ICDR-AAA DPF IRM Service (https://go.adr.org/dpf_irm.html)

Appropriate statutory body with jurisdiction to investigate any claims against Highwire, Inc. regarding possible unfair or deceptive practices and violations of laws or regulations covering privacy Federal Trade Commission (https://www.ftc.gov).

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INTERNATIONAL TRADE ADMINISTRATION

The International Trade Administration (http://www.trade.gov)(ITA), U.S. Department of Commerce (https://www.commerce.gov) manages this site to facilitate the Data Privacy Framework program in the United States. External links to other Internet sites should not be construed as an endorsement of the views or privacy policies contained therein. This site contains PDF documents. A PDF Reader (https://get.adobe.com/reader/) is available from Adobe Systems Incorporated.

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